

**POWERFUL WIN WIN SOLUTIONS: A PRACTICAL
TOOLKIT FOR RESOLVING CONFLICT IN THE
WORKPLACE**

Catherine Linhares

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The CDP's focus on conflict behaviours, rather than styles, emphasises an action-oriented approach which lessens the problems associated with harmful or unproductive forms of conflict and results in more effective conflict management skills. Strong Schools, Strong Leaders.

KelvinFoo. Many people are afraid of confrontation and shy away from it. Learn what their criticisms of your idea are. You may also offer what some of those things are, so that you are not just taking away something from them or denying their request, but offering positive alternatives in its place. That disarms the person you are speaking to, and it takes the fight out of their next statement back to you.

Hi James Davis, Thank you for the positive feedback. Let's go back to our earlier li if your opponent is more powerful and influential than you are? No, cancel Yes, report it Thanks!